Volunteer Position Description

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Position Title: Intensive Cultural Orientation Classroom Instructor

Background Information: Intensive Cultural Orientation (ICO) - is the education provided to newly arrived refugees to assist them in acquiring the skills, knowledge and resources needed to adapt, succeed and achieve self-sufficiency in their new communities.

Position Description: MCC Refugee Service’s ICO Workshops have been designed to ensure clients receive high-quality training and information to empower them to make well-informed decisions and acquire the knowledge and skills needed to attain self-sufficiency in their new communities. MCC Refugee Service’s established ICO curriculum covers the topics of Transportation, Safety, Health, Education, Immigration, Financial Literacy, Renter’s Education, Home Orientation and Job Readiness. MCC Refugee Services offers ICO workshops over three-week classroom sessions at Minneapolis and St. Paul locations. Each class is from 9:00 am to 12:00 pm and focuses on a particular section of the established ICO curriculum. By teaching these classes, ICO Classroom Instructors are contributing significantly to the consistent information and communication that serve as catalysts to the successful resettlement and employment of our clients.

Training: All ICO Classroom Instructors are required to attend MCC Refugee Service’s general volunteer orientation. Additional training for all ICO Classroom Instructors includes: an orientation to review established ICO curriculum, observation of trained staff providing Classroom ICO, and the accompaniment and assistance of trained staff for initial Classroom ICO sessions.

Supervision: ICO Classroom Instructors are under the supervision of the ICO Coordinator.

Time Commitment: Time commitment is dependent on the topic(s) selected from the established ICO curriculum.

Location: MCC Refugee Service’s three-week, classroom ICO Workshop is provided at two locations:

- District 6 Planning Council
  171 Front Ave.
  St. Paul, MN 55117
- MCC Refugee Services
  122 W Franklin Ave.
  Minneapolis, MN 55404
Qualifications:

- A strong dedication to the mission of MCC Refugee Services to provide newly-arrived refugees with the skills, knowledge and resources needed to attain self-sufficiency in their new communities.
- Cultural sensitivity and a willingness to engage in respectful communication with people who may have limited English language ability.
- A team player eager to coordinate and collaborate with ICO Workshop Interpreters and MCC Staff.
- Flexibility, promptness, and dependability.
- Teaching experience is helpful yet not required.

To apply, please contact rsvolunteers@mnchurches.org.